



# NEWS UPDATE

## SEPTEMBER 2015

### WINNER FOR EXCELLENCE IN OPERATIONAL SUPPORT 2015 !

On the 13<sup>th</sup> of August, 2015, 5 personnel from Divall's Earthmoving travelled to Brisbane to attend the Annual NatRoad Conference being held over three days.

This year, Kerry Sheehan of Divall's Earthmoving & Bulk Haulage was nominated by her peers for Excellence in Operational Support.

Kerry commenced work with the Divall's Organisation in 2008 without any prior knowledge of the road transport industry. She has been committed and dedicated to learning the intricate components of the haulage department, and has developed into an integral member of the bulk haulage business. During 2009, she was heavily involved in the setting up and consequent smooth transition of the MT Data unit which was installed into the bulk haulage department, and its fleet of heavy vehicles.



Kerry has also provided outstanding customer service to both internal and external clientele. In August, 2011, Divall's Transport Manager was involved in a serious incident, which saw him unable to attend his regular

duties for a period of 3 months. During this time, Kerry was the key player and organiser, of the smooth running of Divall's large fleet of heavy vehicles. The maturity and dedication that Kerry displayed to customers, co-workers and stakeholders could only be described as commendable. Without hesitation, Kerry took her work ethos to a new level, and dealt with the day-to-day running of the department and its associated needs and problems.

Management and staff of Divall's would like to extend a warm congratulations to Kerry Sheehan for winning the prestigious title for Excellence in Operation Support at the 2015 NatRoad Awards and thank her for her dedication and hard work over the past 7 years.

