



NEWS UPDATE MARCH 2017

EMAIL SCAMS NOW TARGETING AUSTRALIAN BUSINESSES

Recently one of our valued customers was linked to a very complex scam that potentially could have caused a great deal of hardship. Fortunately our client and their supplier were able to stop the scam by being aware and diligent.

The scam involves emails being intercepted at the recipient and altered with different payment details. The email is then forwarded to our customer's accounts department for payment, as if the supplier had done it themselves. All without the suppliers knowledge.

It is important to note that the systems of Divall's Earthmoving and the customer involved have not been compromised. The customer helped to alert us to this scam before any damage was done.

SCAMwatch is warning Australian businesses to beware of all invoice email scams seeking payment re-direction.

To help protect yourself it is important to follow best practice for email security including:

- Changing your passwords from time to time.
- Training staff to identify scam emails, in as many forms as possible.
- Making sure your computer or device is updated and secured with an Anti-virus and Anti-spyware software.
- Only use your business email address for business.
- If the email looks or feels different use someone else such as a fellow co-worker to help you confirm if the email is valid.

It is important that the scams be reported. The more information that can be collected can help others and may help in finding the persons responsible for the scam.

You can report scams to the police or the ACCC via SCAMwatch.

It is imperative that our customers recognise that we have not changed any of our payment details.

Please note that if any of our details are changed, customers will be notified via both email and post.

If you are unsure of anything at all to do with our correspondence please contact our office asap

For further details on SCAMwatch, visit the following link below;

<https://www.scamwatch.gov.au/news/invoice-email-scam-now-targeting-australian-businesses>

DIVALL'S EARTHMOVING AND BULK HAULAGE
282 CARRICK ROAD, GOULBURN NSW 2580
P. 02 4829 8200 F. 02 4829 8257 WWW.DIVALLS.COM.AU

